TaxiGer

www.taxiger.com

Practical guide for taxi drivers in Flanders

Everything you need to know to meet your obligations and use Taxiger every day.

1 Your legal obligations

As a taxi operator in Flanders, you must meet four essential obligations, **even if you work exclusively with Uber, Bolt or Heetch**.

① **Service sheet (dienststaat)**
Keep a service sheet for every work period.

② **Recording your trips**
Record all your trips, including those via Uber, Bolt, Heetch and other platforms.

③ **Transport document (vervoerbewijs)**
Required, especially for your private trips. Uber, Bolt and Heetch usually already give the customer one, and it must meet the legal requirements.

④ **Chiron**
Make sure the required trip data is correctly transmitted to Chiron.

Beware of fines: failing to meet these obligations can lead to fines during an inspection, notably **€350** or **€400** depending on the offence. With several breaches, the total can reach or exceed **€1,000**.

How does Taxiger help you? Manage your service sheets, record all your trips, generate transport documents for private trips and send the required data to Chiron through your activated connection.

2 Your typical day with Taxiger

1 START OF DAY
Open a service sheet
Create a new service sheet (dienststaat) before you start working.

2 DURING THE DAY
Record your trips
Uber, Bolt, Heetch and private. Check the details and the amounts.

3 AFTER EACH TRIP
Private trips only
Make sure the transport document (vervoerbewijs) is available.

4 END OF DAY
Close the sheet
Close your service sheet (dienststaat).

5 POLICE CHECK
Show your documents
Service sheet and required transport documents.
Documents → View document

3 Frequently asked questions

I only work with Uber or Bolt. Do I have to meet these obligations?
Yes: service sheet, recording all your trips and data transmitted to Chiron.

Do I have to create a transport document for my Uber, Bolt and Heetch trips?
Not necessarily: the platform usually gives the customer a document, which must be compliant. For your private trips, Taxiger generates the transport document.

How do I know if my Chiron connection works?
Check that your Chiron (production) connection is activated and that your trips are being transmitted. In doubt? Contact our support.

What do I show during a police check?
Your service sheet and the required transport documents, in Taxiger under Documents → View document.

What fines do I risk?
350 € if your trip data is incomplete or cannot be presented; **400 €** if no compliant transport document can be generated. Offences add up during the same inspection and can exceed €1,000.

4 Useful links and support

Taxiger demo
app.taxiger.com/demo/flandre

Legal obligations in Flanders
taxiger.com/chiron/verplichtingen-taxi-uber-bolt-heetch-vlaanderen

Fines and penalties
taxiger.com/chiron/taxi-fine-simulator-flanders

Important: Taxiger helps you manage your regulatory obligations, but each driver remains responsible for recording their trips correctly and meeting their obligations. **Need help?** Our team is available to answer your questions and support you.

Share this guide with all your drivers so everyone follows the right procedure.

Putting technology back at the service of taxis: Brussels, Wallonia, Flanders